

PATIENT PARTICIPATION GROUP – MINUTES

Thursday 27 January 2022 at 2.00pm

Location : Virtual Meeting by Zoom

Present: JE, MS, SS, BG, LH, KB

1.	Apologies: Sue Ware (SW), Rosemary Rives-Roberts (RRR), Susan Manley (SM), Jill Doe (JD)	
2.	Welcome to Shelley Sherman as new member	
3.	Approve minutes of last meeting	Approved
4.	Matters arising - See minutes	No matters arising
5.	<p>WHG update</p> <p><u>Staffing Update</u></p> <p>Nursing Team Following Karen Short's departure and Sophie's departure in March, we are delighted to announce Practice Nurse Sandi is increasing her hours and will be working at the practice on Wednesday afternoons from the beginning of Feb.</p> <p>We are also delighted to announce you we have recruited 2 new Practice Nurses:</p> <ul style="list-style-type: none">• Kate Crane joins the practice from Wed 26 Jan• Niamh Evans at the end of February <p>Trainee GP</p> <ul style="list-style-type: none">• Victoria Sebbage left at the end of December following her 1yr placement at the practice.• We welcome Kunal Lather (ST3) in Feb. Kunal will be at the practice until Feb 2023. <p><u>COVID Info</u></p> <ul style="list-style-type: none">• DCC Lateral Flow Testing - Continues in Wallingbrook HC Car Park. The team don't have regular days at the practice, they may only provide 1-2d notice of the service.• Pop Up COVID Vaccination Clinic - The DCC team also provided a pop up vaccination clinic last Monday at the Pavilion (both services have been advertised on our websites and Facebook pages• Currently no scheduled clinics at Lords Meadow Leisure Centre• We will continue to advertise walk in clinics via our Facebook page and link into our website• All eligible patients have had at least 2 invitations for a Covid-19 Vaccinations. <p><u>Dispensary</u></p> <ul style="list-style-type: none">• Layout - We introduced a new one way system for the Dispensary in December due to the weather conditions.• Dispensary Blister Package Recycling – Our Dispensary Leads have asked for an update from the company who previously supplied the service, we are waiting to hear back.	

Correspondence to: Wallingbrook Health Centre, Back Lane, Chulmleigh, Devon, EX18 7DL.
Tel 01769 580295.

VAT Registration Number 879082282

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	<p><u>Winkleigh Surgery Shelter</u> There has been a small delay to the shelter installation. We are hoping that it will now be installed this weekend or the weekend of 5 Feb.</p> <p><u>Mid Devon Healthcare Wellbeing Team</u></p> <ul style="list-style-type: none"> • Coffee Mornings - The group are running a monthly coffee morning on the 3rd Thursday of the month at Chulmleigh Golf Course • Online Weekly Mindfulness – Tuesdays from 18:30-19:00 Deep Relaxation Session and Fridays 10:00-10:45 – Meditation for Wellbeing • Looking to host a grief café from April (5 week course) <p><u>Face Masks & Physical Distancing - NHS Latest Info</u></p> <ul style="list-style-type: none"> • Facemasks for staff and visitors in Health & Social Care settings will remain as an Infection Prevention Control measure following this week’s announcement and likely to continue through March/April. • It is still recommended that physical distancing should be at least 1 metre, increasing to 2 metres where possible. 2 metres where patients are suspected or confirmed respiratory infection are being cared for or managed. <p><u>Telephone System Changes</u> We migrated to the new telephone system mid-December. Can facilitate linking to other practices within the PCN.</p>	
6.	<ul style="list-style-type: none"> • Local activities documents – updates Several PPG members had checked and returned their village Local Activities in the Area list, these are now available on the website • Change of access to Chulmleigh Dispensary See WHG update • Effect of cancellation of “plan B” restrictions There are no changes within primary care following the cancellation of ‘plan B’ restrictions. 	
7.	<p>Wellness Activities – to note these are on-going topics with no current activity. When will they re-start?</p> <ul style="list-style-type: none"> • Rural isolation: not discussed • Walking Groups: local groups are still meeting • Self Care: not discussed • Continuity Counts: this project is now complete. • Social prescribing: not discussed 	
8.	2022 Calendar of meetings as sent separately. To include request from Bill to meet later in the day	Continue with bi-monthly on 4 th Thursday of a month at 2pm
9.	Village Feedback from members	

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	<ul style="list-style-type: none"> • MS: Minor Injuries Service, Wallingbrook do not have any signage outside to display this. LH: confirmed only Wallingbrook offers a Minor Injuries Service and is not a Minor Injuries Unit. The service is only available during working hours, so unable to have signage to promote this. Only Minor Injury Units will have signage. • MS: Chulmleigh now has a newsletter which could be utilised for the practice newsletter. 	
10.	<p>AOB – for information / to add to next agenda / urgent items</p> <p>The following points were raised during the meeting:</p> <ul style="list-style-type: none"> • BG: Does eConsult have the facility to upload photos. LH: confirmed yes. • MS: frustrated with the questions eConsult asks, do you drink enough water, do you have a gambling addiction. LH: reminded those present that the eConsult is not linked to a patient record until it is sent to the practice. • LH advised it is standard practice for GP surgeries to have an online consultation service. 	
11.	<p>Date of next meeting:</p> <ul style="list-style-type: none"> o 31 March at 2pm – via Zoom 	

Patients are reminded that all questions and comments for the practice are welcome and details of Patient Participation Group members you are welcome to contact can be found at Chulmleigh and Winkleigh Surgeries. If you would like to discuss any matter with the practice directly, please contact Lucy Harris the Managing Partner who will be pleased to make an appointment to discuss the matter in confidence.

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