

PATIENT PARTICIPATION GROUP – MINUTES

Thursday 28 January 2021 via Zoom

Present: Jack Earnshaw (JE), Bill Graham (BG), Sue Ware (SW), Maggie Samuel (MS), Lucy Harris (LH), Kate Burns (KB)

1.	Apologies: Susan Manley (SM), Rosemary Rives- Roberts (RRR)	
2.	Approve minutes of last meeting	Approved
3.	<p>Matters arising - See minutes 2020 schedule</p> <ul style="list-style-type: none"> • Election of the Chair and Vice-Chair in accordance with Terms of Reference. (currently Jack Earnshaw & Jill Doe resp.) <p>No chair or vice chair nominations and no vote possible so keep the status quo. Jack is finding the role demanding.</p> <p>LH was asked if the abusive behaviour towards staff had reduced, LH had confirmed it had.</p>	Carry over to March Meeting
4.	<p>WHG update</p> <p>Covid vaccinations is a PCN delivered service:</p> <p>1,2 & 3 priority groups have all been invited for a vaccination.</p> <p>Home Visits for housebound patients are being completed.</p> <p>Vaccination deliveries notice is normally a week but sometime shorter which results in a short timescale for invites to be sent out.</p> <p>Staffing levels will be affected by the vaccination clinics.</p> <p>Month of Birth (MOB):</p> <p>MOB February patients have been called.</p> <p>PCN news:</p> <p>2nd visiting paramedic has been recruited.</p> <p>Questions from group:</p> <p>1. JE: How much impact are the vaccination clinics having on workload?</p> <p>LH: The workload is immense; our GP Clinics are not greatly affected, Nurse clinics may be reduced, however where possible the practice is having additional nursing and administration staff on top of existing clinics.</p> <p>2. BG: Will vaccine be delivered to Chulmleigh?</p> <p>LH: All vaccinations are delivered to the Mid Devon Healthcare Primary centralised delivery point.</p>	

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The Pfzier vaccination cannot be moved from the centralised delivery point and must be used within 3 days of delivery. The Astra Zeneca vaccine can be moved and prioritised for housebound patients.

3. **BG:** Should the same vaccine be used for both the 1st and 2nd dose?

LH: Yes, that is the advice at present.

4. **JE: Some people don't know what vaccines they have had?**

LH: A Vaccination Card is given to patients when the vaccine has been given, this details which vaccine has been given.

5. **JE: The practice is requesting patients are being asked to be driven to the vaccination clinic, why?**

LH: The PCN Vaccination site has a one-way traffic flow by foot and by car, the drop off point is in the front car park, patients are then collected at the second car park. There is limited parking in the drop off car park and the drop off point is as close to the centre as possible. The one-way traffic flow is introduced to ensure patients can socially distance. The CCG have undertaken a site assurance visit to approve the PCN plans.

6. **JE: Having to be taken to your vaccine appointment by someone else breaks social distancing concept?**

LH: Advised the group that some patients will be able to ask a member of their bubble, there are also volunteer groups providing transport the same as many other PCNs across the area.

7. **MS: Does the practice know who are in cohort 6, as our website does not detail that it includes carers.**

LH: This is a recent update and WHG are waiting for the Government publications to be updated, the practice website will then be updated.

8. **JE: How far is the Lords Meadow Leisure Centre from the nearest Bus Stop?**

All agreed: it was quite far.

LH: The PCN had researched site options available and is not aware of another site of this size locally that would provide the facilities available to them.

9. **MS: Is it possible for couple appointments to be arranged e.g. One drops one off, and then the other drops the other off?**

LH: Some patients are parking off site and walking to their appointment.

10. **MS: What happens if a patient is unable to attend the appointment they are offered.**

LH: The practice is only informed of the delivery 1 week in advance, therefore there are no additional clinics to book patients appointments,

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	<p>and patients are put back on waiting list and recalled.</p> <p>11. JE: Offers to volunteer at the vaccination site – LH advised all volunteers need to go through the hospital, all volunteers have DBS checks, induction etc</p> <p>MS: Advised NDDH & RDE are merging.</p> <p>12. BG: What is the percentage of patients have had the vaccine?</p> <p>LH: Figures are not available at practice level.</p> <p>13. BG: A couple from Lapford, attended the vaccination clinic together, both in different cohorts, would it not have made sense to vaccinate both at the same time.</p> <p>LH: The priority order provided by the Joint Committee on Vaccination and Immunisation (JCVI) has to be adhered too.</p> <p>14. JE: JE has been unable to locate figures for local vaccination numbers on the government dashboard, could LH assist?</p> <p>LH: advised to look on CCG website or Devon County Council.</p> <p>JE congratulated the team on doing such a marvellous job. LH reiterated it was down to the commitment of a great team, both WHG staff and PCN level.</p> <p>LH confirmed the PCN would now be providing regular updates.</p>	
5.	<p>Feedback from villages:</p> <p>SW: Winkleigh residents are requesting an additional defib is sited at outside Winkleigh Surgery. Enquires are being made with Torridge District Council as to whether one can be sighted outside the surgery.</p> <p>MS: Lucy had responded to MS queries via email.</p> <p>JE: has a few quirks with the website that he will forward in due course.</p>	
6.	<p>Practice to provide an email update for February</p> <p>Zoom meeting 18 March 2021 2pm</p>	

Patients are reminded that all questions and comments for the practice are welcome and details of Patient Participation Group members you are welcome to contact can be found at Chulmleigh and Winkleigh Surgeries. If you would like to discuss any matter with the practice directly please contact Lucy Harris the Practice Manager who will be pleased to make an appointment to discuss the matter in confidence.

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