



PATIENT PARTICIPATION GROUP - MINUTES

Monday 19th October 2015

Present: Rosemary Rives-Roberts (Chair), Anne Balcomb (Vice Chair), Lynn Lane, Jill Doe, Karen Acott and Sam Bunton.

Open forum 5.30pm – 5.45pm without members of Wallingbrook Health Group present.

Apologies: Maggie Samuel, Jack Earnshaw

1.0	Minutes of the last meeting	
1.1	These were agreed for publication on the website.	
2.0	Matters Arising	
2.1	KA said that the “Access Clinics” had been renamed “Urgent Same Day Team”	
2.2	It was agreed that the arrangements for the AGM and the Sports Survey would be discussed later in the meeting.	
2.3	SB confirmed that all the Autumn newsletters had been sent out and delivered.	
3.0	Forum Feedback	
3.1	RRR gave Forum Feedback	
3.2	RRR mentioned that LL had brought the SW Ambulance Service NHS Trust Action on Hearing Loss guidelines to the attention of the group.SB said that information found would be put with the other Surgery information.	
4.0	WHG Feedback	
4.1	KA said that the Surgery had been busy with flu vaccinations.	
5.0	Winkleigh	
5.1	AB reported that a patient had commented on the lack of privacy when vaccinations were given in the Community Centre. KA said that the Surgery would look into the provision of screens for next year.	
6.0	Okement	
6.1	LL had provided a survey about phone access to the Ambulance Service for people with a hearing loss. RRR said that there used to be a	

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	mobile number on which Deaf/deaf people could text for help in an emergency. She would contact Living Options Devon to find the current details and how to register for the service.	
7.0	Lapford	
8.0	Burrington	
9.0	Arrangements for the AGM	
9.1	AB confirmed that she had booked the room for the AGM at Winkleigh Community Centre from 5pm to 8pm on Wednesday 11 th November. The meeting will start at 6pm. The Chair will give her report for the year. Dr Sherlock and Karen Acott will both speak, then questions will be invited from the floor	
10.0	Any other business	
10.1	BID FOR SPORTS FUNDING The group which will put forward the bid for more Sports provision has not yet been formed and the bid has not been made. We shall know whether the bid for funding a bus from outlying villages to Chulmleigh for the Saturday Multi Activity sessions has been successful in early November.	
11.0	Part 2 Minutes - None	
12.0	Dates of next meetings: Monday 30th November 2015	

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