



PATIENT PARTICIPATION GROUP - MINUTES

Monday 11th January 2016

Present: Rosemary Rives-Roberts (Chair), Maggie Samuel, Jack Earnshaw, Jill Doe, Lucy Harris, Sam Bunton, Dr Tim Burke.

Open forum 5.30pm – 5.45pm without members of Wallingbrook Health Group present.

Apologies: Lynn Lane, Anne Balcomb.

1.0	Minutes of the last meeting	
1.1	These were agreed for publication on the website	
1.2		
2.0	Matters Arising	
2.1	Details of text number for 999 calls to go in next newsletter	
2.2	Sports bid on hold	
3.0	WHG Update	
3.1	(4.2) Flu vaccination data: WHG 65%(adult) 40%(children). Okement 57%(adult) 35% (children). 2014 WHG 53% (adult), 46% (children), Okement 49% (adult), 41% (children). Not enough national publicity for 2015 children's campaign.	
3.2	(6.1) Shared Business Services will have patient notes on Okement closure.	
3.3	(6.2) Patients will be informed of Dr Thomas' leaving next week. Dr Wilson-Smith and Dr Starks will cover the sessions.	
3.4	(9) MS reported on the tennis court bid and thanked WHG for their letters of support	
4.0	Forum Feedback	
4.1	MS reported a patient who had received help from WHG to find respite care for her parents, was very grateful for the help. Worryingly, there was no provision available in Devon for their needs, and they ended up in Somerset.	
5.0	Winkleigh	

Correspondence to: Wallingbrook Health Centre, Back Lane, Chulmleigh,
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*Please note that all calls to and from the surgery are recorded and may be monitored for quality and training purposes.

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6.0	Okement – Part 2 minutes	
7.0	Lapford	
8.0	Burrington	
8.0	Newsletter	
8.1		
9.0	Any other business - None	
10.0	Part 2 Minutes – In confidence concerning Okement contract	
11.0	Dates of next meetings: PPG on Monday 8th February 2016 at 5.45	

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